

# BART ROSIECKI – CURRICULUM VITAE

## Contact details and online resources

07828 179210

[bart.rosiecki@gmail.com](mailto:bart.rosiecki@gmail.com)

<https://www.linkedin.com/in/bart-rosiecki/>

<https://github.com/Bardoso244>

<https://medium.com/@bart.rosiecki>

## PROFESSIONAL SUMMARY

Ambitious and versatile network engineer turned cloud engineer with variety of skills in various domains of IT and 5+ years of experience, I can design and build AWS and Azure cloud architecture, setup and troubleshoot networking devices, also provide 1st, 2nd and 3rd line support. In my transition into a cloud engineer, I learned Bash scripting and I am currently learning Python to improve my scripting ability, I completed several projects and designs which can be reviewed through the links to my GitHub and Medium provided above. I am a very good analytical thinker with ability to create cloud solutions which match business needs. I am also highly adept at project leadership, stakeholder management, and translating business needs into scalable cloud solutions, honed through experience in IT and corporate banking.

## CLOUD PROJECTS & PRACTICAL EXPERIENCE

- AWS Server-Based Application Architecture (Terraform, AWS)
- Built full production-style Terraform architecture including VPC with public/private/isolated subnets, ALB, autoscaling EC2, RDS MySQL, Secrets Manager and SSM
- Implemented secure networking: SGs, NACLs, KMS encryption, route tables, NAT gateways
- Automated deployment pipeline using GitHub Actions (lint, validate, plan, apply, drift detection)
- Developed and deployed Python Lambda API with separated handler and business logic
- Implemented async processing pipeline using SQS → Lambda → DynamoDB → SNS
- Azure Infrastructure (Terraform)
- Designed and deployed Azure equivalent architecture using Terraform: VNet, subnets, App Gateway + WAF, Key Vault, Azure MySQL, NSGs

## CERTIFICATIONS & PROFESSIONAL TRAINING

- Cloud Engineering Academy – Cloud Engineering Program (Completed 2025)  
Hands-on program covering AWS architecture, Terraform IaC, CI/CD, cloud security, Linux, Bash, networking, monitoring, and multiple production-grade cloud projects.
- Cisco CCNA
- AWS Certified Cloud Practitioner (CLF-C02)
- Azure Fundamentals (AZ-900)

## CAREER HISTORY

May 2024 – Present

**Ibstock Plc**

**2<sup>nd</sup> / 3<sup>rd</sup> Line Network Analyst**

- Microsoft 365 and Azure Active Directory/Entra ID – Autopilot and Intune device management Exchange email administration

- Lead the project and create setup for company hybrid computer devices
- Configure and perform diagnostics of issues on Cisco switches, Cisco WLC and Meraki access points
- Administer company Palo Alto and Cisco ASA firewalls, rule and object creation, traffic analysis, troubleshooting
- Manage internet connections for 38 sites across the UK and a cohort of remote workers
- Support 3<sup>rd</sup> Line Networking Team in troubleshooting and resolving connectivity issues for all corporate users
- Azure resources administration
- Liaise with MSP support companies, hardware and software vendors and contractors
- Administer the corporate Mitel VOIP telephony system, user creation, extension and agent group setup and changes
- Resolve ticket escalations regarding networking and VOIP telephony
- Support SD WAN implementation project, liaise with sites and equipment providers to ensure smooth transition of networking services
- Set up and manage the APC environmental monitoring devices
- Manage the sites guests sign in system and fire registers for all sites across the country
- Active Directory: full users, shares and assets administration from creation, through access permissions to deletion
- Provide training to new starters on VOIP system and write procedural documents for Service Desk

**Nov 2022 – Apr 2024**

**Ibstock Plc  
2<sup>nd</sup> Line Support Analyst**

- Handled 1<sup>st</sup> Line Support escalations for a full range of end user issues, including software, hardware, networking etc.
- Successfully designed and implemented the hybrid cloud device setup using Autopilot, Intune/Entra ID
- Prepared and executed the exchange of entire hardware (50 end users) and network fleet for a newly acquired business
- Lead the Desktop Refresh Project for exchanging the full suite of end user devices and peripherals in the company
- Administration of mobile devices via Apple DEP and MS Intune MDM
- Dealt with all company's hardware suppliers, ordering, invoicing, negotiating prices and contracts
- Image, configure and set up all software packages on full range company devices
- Created solution documents for Line 1 to accelerate issue resolution process and limit number of escalations
- Lead the project for implementation of the Google Flex OS onto the company's estate
- Set up new and upgrade Apple devices for end users to ensure MDM compliance and data continuity
- Support 3<sup>rd</sup> Line with a variety of tasks, including virtual machines administration, email filtering, share permissions etc.

**Mar 2021 – Oct 2022**

**Ibstock Plc**

### **1<sup>st</sup> Line Service Desk Analyst**

- Served as 1<sup>st</sup> line IT support to over 1500 users across the country, via telephone, email, chat and face to face
- Diagnosed and fixed issues related to all aspects of end user experience, software, hardware, VPN, printers and networking
- Set up email accounts, shared mailboxes and distribution lists in both Exchange and Office 365 environments
- Raised and supported resolution of networking issues with Internet Service Provider
- Performed software monitoring and installed updates to remove critical vulnerabilities
- Liaised with suppliers, arranged equipment purchasing and servicing
- Set up users and managed all aspects of Mitel desk phone systems
- Complied with all factory health and safety and PPE regulations when dealing with issues on factory floor

### **Dec 2020 – Mar 2021 PerkinElmer Testing Laboratory IT Systems Support**

- Provided 1<sup>st</sup> and 2<sup>nd</sup> line IT support to over 20 office staff and management and over 400 laboratory staff in a high-pace and result driven environment
- Troubleshoot and fixed hardware and software faults, using OSI model, to ensure optimal performance of equipment and continued testing capacity of the lab and availability of supporting services
- Active Directory – various domain administration tasks
- BT Cloud Work Phone – set up users and perform basic admin tasks
- Performed DHCP monitoring
- Provided support to a range of internal PerkinElmer systems: LIMX, Spotfire, Janus etc.
- Set up hardware and software for desktop end stations, lab equipment, peripherals and arrange network connections and set up
- Installed networking hardware, managed and mapped networking connections to guarantee optimal utilisation of resources
- Installed, set up and maintained company issued mobiles, laptops VoIP phones

### **Jul 2020 – Nov 2020 Birstall Testing Centre Support Personnel**

- Provided support to test subject, including translation of instructions if necessary and performed initial processing of test samples

### **Jan 2020 – Mar 2020 Accept Recruitment Various Temporary Roles**

### **Jun 2017 – Nov 2020 Santander Corporate UK Service Support Manager/Business Consultant**

- Successfully supported onboarding and provision of further lending for business banking and corporate clients, helping the bank acquire multimillion contracts
- Liaised with stakeholders within the Corporate Bank to resolve multiple-issue and complex enquiries, establishing lines of

communication with key stakeholders to achieve outcomes for high profile cases swiftly

- Achieved positive resolutions for customers via remediation exercises in cooperation with Product Teams and operational areas
- Performed data and trend analysis for corporate incidents and preparing slides for presentation
- Coordinated the Customer Remediation Project, using Agile methodology

**Mar 2010 – May 2017**  
**POSITION HELD:**

**Santander UK**  
**Complaints Investigator**

- Investigated and resolved complaints, specialising in multi-product and internet banking complaints
- Prepared, edited and maintained productivity Excel spreadsheets for the day-to-day activities, and also project work undertaken by the team